

# CUSTOMER COMPLAINT FORM

If you have a complaint about a product or service provided by us or by one of our associates, please make sure that you let us know as soon as possible.

Submit your complaint by filling in the form below and sending it via email at [complaints@bigwipay.com](mailto:complaints@bigwipay.com)



## 1. CUSTOMER DETAILS

First Name (if individual):

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Last Name (if individual):

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Company Name (if entity):

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Customer Account ID

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Product Type:

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Mobile Number:

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Email Address:

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Address:

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City:

---

Postcode:

---

Country:

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## 2. COMPLAINT

Description:

Date: